



## NAFSA Region 1 Conference

Hotel Murano

Tacoma, WA

Tuesday November 5<sup>th</sup>- Friday November 8<sup>th</sup>, 2019

**\*Schedule is subject to change! Please view the online schedule and app for more up to date session information.**



### Exhibit Hall Hours

Wednesday November 6 <sup>th</sup>	8AM-5PM
Thursday November 7 <sup>th</sup>	8AM-5PM
Friday November 8 <sup>th</sup>	8AM-12PM

Tuesday November 5 <sup>th</sup>	Wednesday November 6 <sup>th</sup>	Thursday November 7 <sup>th</sup>	Friday November 8 <sup>th</sup>
7:30-5:30 Registration	7:00-8:00 Yoga	7:00-8:00 Morning Run	8:00-1:00 Registration
7:30-8:30 Breakfast on your own	7:30-8:30 Light Breakfast Served	7:30-8:30 Light Breakfast Served	7:00-8:00 Light Breakfast Served
8:30-5:30 CEP Workshops (pre-registration and fee required)	8:00-5:00 Registration	8:00-5:00 Registration	8:00-9:15 Sessions
12:00-1:00 CEP Lunch	8:30-9:45 Sessions	8:30-9:45 Sessions	9:30-10:45 Sessions
3:00-3:30 CEP Coffee Break	10:00-11:15 Sessions	9:45-10:00 Break	11:00-12:15 Sessions
4:00 Exhibitor Set Up	11:30-1:00 Business Luncheon and Awards	10:00-11:15 Sessions	12:30 Lunch to go
6:00-7:00 Newcomer Session	1:00-1:45 Poster Session and Exhibitors	11:30-1:30 Lunch on your own	12:30 Close
7:15-9:15 Restaurant Meetup	1:45-3:00 Sessions	1:45-3:00 Sessions	
	3:00-3:30 Break	3:00-3:30 Break	
	3:30-4:45 Sessions	3:30-4:45 Sessions	
	5:00-6:00 MIG/SIG Meetings; Case Study Competition Initial Meeting	4:45-6:30 Gala	
	6:15-8:15 Restaurant Meetup		

# Tuesday, November 5, 2019

7:30 AM – 5:00 PM

## REGISTRATION

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### (REG) Registration

Room Pavilion Rotunda

Visit the registration table to check in, ask questions and collect your registration packet and name tag. Conference lanyards sponsored by Global Education Oregon. Check out the hotel gift shop for wonderful pieces created by 100% local artists and receive a 10% discount. Discount cards are located at the registration desk.

8:00 AM – 8:30 AM

## BREAKFAST ON YOUR OWN

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### (BRK) Breakfast on your own

Room Pavilion Rotunda

See Registration Desk for local options

8:00 AM – 5:00 PM

## MULTIPURPOSE ROOM

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### (MUL) Multipurpose Room

Room Cavallino

Need a quiet space for prayer, meetings or a lactation space? Come to the Registration Desk to check out a key to use this room for up to 1 hour at a time

8:00 AM – 5:00 PM

## WI-FI ACCESS

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**(WIFI) Wi-Fi Access**

Staying at the hotel? Please utilize your room wifi. Just here for the day? Wifi password: 2019

8:30 AM – 5:30 PM

**F-1 STUDENT ADVISING FOR BEGINNERS**

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**(WSF1B) F-1 Student Advising for Beginners**

Room Pavilion F

Pre-Registration and a fee is required. The workshop offers new advisers a key foundation for understanding the compliance role of the Designated School Official (DSO). Participants will learn how to handle the most common requests made of DSOs and how to address the daily tasks of advising F-1 students. Topics covered include: issuing Form I-20s, acquiring & maintaining F-1 nonimmigrant status, employment, practical training, travel and reentry, school transfers, and program extensions.

**Lead Trainer:** Lisa Kosiewicz Doran, Northern Oregon International Educators (NORIE)

**Trainer:** Jennifer Wascher, M.Ed., University of Washington-Seattle

12:00 PM – 1:00 PM

**CEP LUNCH**

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**(CEPLNCH) CEP Lunch**

If you are in a CEP workshop, lunch will be served during this time in the Pavilion Hall.

3:00 PM – 3:30 PM

**WORKSHOP COFFEE BREAK**

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**(CEPBRK) Workshop Coffee Break**

If you are in a CEP workshop, coffee/tea will be served during this time in the Pavilion Hall.

4:00 PM – 7:00 PM

**EXHIBITOR SET UP**

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### **(EXH) Exhibitor Set Up**

Room Pavilion C

Exhibitors will be setting up in Pavilion Room C during this time.

6:00 PM – 7:00 PM

### **Newcomer Session and Opening Talk**

Room Torcello

New to NAFSA? Come learn about NAFSA and how to navigate the conference. If you are a returning attendee join us to meet new members. Bring your sweet tooth- something sweet will be served! This event is sponsored by AIFS Study Abroad.

7:15 PM – 9:15 PM

### **DINNER ON YOUR OWN**

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#### **(DIN) Dinner on Your Own**

Dinner on your own. The registration desk will have a list of local options featuring Tacoma's thriving culinary scene. For networking dinner options, join the Restaurant Meet-Up group, also a pay your own way event.

7:15 PM – 9:15 PM

### **TACOMA RESTAURANT MEETUP**

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#### **(REST) Tacoma Restaurant Meetup**

Hotel Lobby

Tacoma has a thriving culinary scene, reflecting the city's passion for locally-sourced foods and unique style. Join colleagues for a taste of downtown Tacoma's unique eateries. This is a pay your own way event with an opportunity to network with colleagues from around the region. Meet at 7:00 in the hotel lobby. Click on materials below to access the sign up sheet.

# Wednesday, November 6, 2019

7:00 AM – 8:00 AM

## **MORNING YOGA**

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### **(YOGA) Morning Yoga**

Room Pavilion Rotunda

Begin your morning with a yoga routine to reduce stress, increase flexibility and energize your body for the day ahead with a beginner-level class that is open to all. Be sure to bring your own towel or yoga mat.

7:30 AM – 8:30 AM

## **LIGHT BREAKFAST SERVED**

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### **(BRK) Light Breakfast Served**

Room Pavilion Rotunda

A light breakfast will be served in the exhibit hall

8:00 AM – 5:00 PM

## **EXHIBITION HALL**

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### **(EXHB) Exhibition Hall**

Room Pavilion C

8:00 AM – 5:00 PM

## **MULTIPURPOSE ROOM**

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### **(MUL) Multipurpose Room**

Room Cavallino

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8:30 AM – 9:45 AM

## **SESSIONS**

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### **Do Not Despair! Dealing with USCIS Delays and Denials**

Room Pavilion B

Delays and denials of immigration benefits have reached record levels in the past year, and so have feelings of frustration, helplessness, and panic across university campuses. Do not despair! Join an experienced immigration attorney and NAFSA to learn the many ways of dealing with these sticky situations, including “free” troubleshooting options, motions and appeals, and even hauling the agencies into federal court!

**Chair:** David Gluckman, Esq., McCandlish Holton, PC

### **Health Review Process for Study Abroad**

Room Pavilion F

**Presentation Description:** This session will highlight one Universities transition from requiring an in person doctor's appointment and health clearance to an online health review process prior to study abroad, as well as the process from a study abroad provider.

**Chair:** Krista Mantello, Western Washington University

**Co-Presenter:** Leiann Mar, Bachelors, Academic Programs International (API Abroad)

### Practicing Vulnerability & Listening: Knowing Ourselves Before Advising Others

Room Pavilion E

**Presentation Description:** Advising is a term that encompasses several verbs: facilitating conversation, listening, mentoring, empathizing, feeling, processing, etc. It is not a role, it is a practice. This means an advisor must know how to listen; how to facilitate difficult conversations; and how to practice vulnerability. By using Lee Mun Wah's Mindful Inquiries and practicing vulnerability in a group context, session participants should leave with tools and resources to continue growing their advising practice.

**Chair:** Katelyn Eisenhooth, Pacific University

### Technology's Impact on the Emotional Wellness of International Students

Room Torcello

**Presentation Description:** With smartphones in the hands of most international students, the addiction to technology, gaming, and social media is becoming more prevalent, and experts are finding students to be more lonely and anxious. This session is going to explore the impact on emotional wellness of our international students, as technology, smartphones, gaming, and social media play an ever important role in these students' lives.

**Chair:** Leah Hammond, International Student Insurance

**Co-Presenters:** Nitivia Jones, Washington State University International Programs; Heather Mueller, Cascadia College

10:00 AM – 11:15 AM

### SESSIONS

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### Academic and Career Advising with Immigration Options in Mind

Room Pavilion F

As the Trump administration tries to limit post-graduation work options through narrower and narrower interpretations of common visa categories, international students are in acute need of academic and

career advice that will maximize their prospects for long-term visas. Join an experienced immigration attorney and NAFSA to learn about the requirements of core visa categories like OPT, H-1B, and TN and how the right advice can help students to avoid falling within the administration's crosshairs.

**Chair:** David Gluckman, Esq., McCandlish Holton, PC

### **Designing faculty-led programs: Turning a blank canvas into a masterpiece**

Room Torcello

**Presentation Description:** This session will illustrate how to start with a blank canvas and use various colors, brushstrokes, and techniques to paint a masterpiece of an academically focused short-term program abroad. Attendees will learn about best practices and overcoming challenges during program development. We will explore destination choices, budget planning, risk management, and aligning learning objectives to the syllabus. Utilizing all these artist tools can empower study abroad offices to help manage faculty expectations and facilitate conversations to realize program visions.

**Chair:** Heather Sikora, WorldStrides

**Co-Presenter:** Jessy Stika, Washington State University

### **Evaluating credentials from Francophone Africa**

Room Pavilion E

**Presentation Description:** Although France revised parts of its higher education system in implementing the Bologna Process, its traditional educational patterns remain widely in use in French-speaking Africa. This presentation will cover a variety of secondary and tertiary credentials from north, west, and central Africa, describe education ladders in selected countries, and provide information on print and online resources to help evaluators make the most informed judgments possible when working with credentials from these countries.

**Chair:** Mike Turay, The Graduate School, Portland State University

### **F-1 Student Roundtable**

Room Pavilion B

**Presentation Description:** Have a question that wasn't answered elsewhere during the conference? Need additional clarification? Want to meet regional colleagues in a friendly environment? Join our F-1 Student Roundtable session where you can join discussions on different topics led by experienced ISSS individuals.

**Chair:** Brian Ridge, Washington State University

11:30 AM – 1:00 PM

**REGION I AWARDS LUNCHEON/BUSINESS MEETING**



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### **(BLUN) Region I Awards Luncheon/Business Meeting**

Room Pavilion D

Join colleagues for lunch, networking, the Region I business updates and awards. Lunch is sponsored by Firebird International Insurance.

1:00 PM – 1:45 PM

### **POSTER PRESENTATIONS**

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#### **(POSTER) AMIDEAST-Fulbright: Promoting Community Engagement and Cultural Exchange on U.S. Campuses**

Room Pavilion C

**Presentation Description:** AMIDEAST administers the Fulbright Foreign Student Program for the Middle East and North Africa. The Fulbright program promotes mutual understanding and the building of lasting connections between the United States and partner nations. This poster will showcase how having a Fulbrighter on your campus can deepen institutional knowledge, expand global engagement, enrich the education landscape of your campus.

#### **(POSTER) Bridging the Global Divide: How Collaboration Strengthens Global Learner Support**

Room Pavilion C

Poster Session **Presentation Description:** Bridging academic and student affairs has shown to enhance the global learner experience while successfully increasing participation. Since partnering with academic advisors, the campus has moved away from siloed departmental services which has improved the global learner experience. By the students' participation in global learner services, we have found their English language communication skills have improved which has led to successful internship placement, an increase in campus engagement, and a deeper understanding of cross-cultural differences.

#### **(POSTER) The Enduring Impact of Individualized Learning**

Room Pavilion C

Poster Session **Presentation Description:** Students are increasingly focused on achieving their academic, pre-professional and personal goals in the least amount of time. As Educators, how do we support their individual goals while they participate in cohort structured study abroad programs? In what ways can we further student learning, balance their needs with structural limitations, and meet them where they are? This poster will highlight advising tools and programmatic elements developed by the Institute for Study Abroad and various US Institutions to support the

Individualized Learning of study abroad participants.

1:45 PM – 3:00 PM

## SESSIONS

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### Create a Department Intranet with Google Sites!

Room Pavilion B

Learn what Google Sites can do for you! A good site has the potential to improve communication, provide easier access to important information, and even strengthen community. Using “New” Sites from Google, you can create your own customizable site that can be a one-stop-shop for organizing and accessing important information for you and your team. In this workshop we will explore this free, user-friendly resource that is fully available to use right now for anyone with a Google account. To whatever extent your office or team already is or isn’t using other Google apps (i.e. docs, sheets, slides, etc.), this session will be a great introduction to the power of Sites. Stop by to learn more about bringing all of your files into one place that is not only visually appealing, but also easy to navigate and viewable on multiple devices!

**Chair:** Shelby Allread, BA, Lane Community College English as a Second Language

**Co-Presenters:** Leilani Perez, MPPA, Lane Community College International ESL Program; Rachel Kim, BA, ESL, Lane Community College

### EA KC Update

Room Pavilion E

#### **Presentation Description:**

The field of Education Abroad is currently experiencing a significant amount of growth and change as it adapts to current political and economic trends. This session will cover some of the hot topics for the EA community, and serve as an opportunity for our peers in the Northwest to relate some of their experiences of the last year.

Learning Objectives:

1. Cover major topics within the Education Abroad Knowledge Community
2. Serve as a forum for Region I EA KC members to voice their experiences, triumphs, and concerns
3. Provide feedback to NAFSA on how it can better serve the EA KC

**Chair:** Krista Mantello, Western Washington University

## Factors that Support International Student Retention Beyond Orientation

Room Pavilion F

**Presentation Description:** International students are a vulnerable population facing unique language and cultural barriers. Most institutions believe orientation programs best foster international student integration and retention, yet only 22% of students agree (2014 NAFSA survey). This session will explore the current environment for international students and provide examples of instructional practices and policies, support services, and integration initiatives to guide attendees in developing an inclusive experience that supports international student retention.

**Chair:** Andrew Brewick, University of Idaho Global Student Success Program (GSSP)

**Co-Presenter:** Sharla Reid, Fraser International College- Navitas

## Federal Law Enforcement Panel Discussion

Room Torcello

**Presentation Description:** Immigration and Customs Enforcement (ICE), Customs and Border Protection (CBP), and the Federal Bureau of Investigation (FBI) are three major components of the federal government's efforts in immigration and criminal law enforcement. Here's your chance to meet officials from these agencies and learn first-hand their duties and the nature of their interactions with our students and universities. Learn how to have a productive relationship with these agencies that will benefit both you and your students. Ample time will be allowed for questions from the audience.

**Chair:** Brian Ridge, Washington State University

3:00 PM – 3:30 PM

### COFFEE BREAK

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### (BRK) Coffee Break

Room Pavilion C

Coffee/tea will be served in the Pavilion Hall. Coffee break sponsored by ELS Language Centers/Seattle.

3:30 PM – 4:45 PM

### SESSIONS

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## Beyond the Binary: Supporting LGBTQIA Students Abroad

Room Pavilion B

The number of LGBTQIA-identifying, especially trans and gender non-conforming, students is becoming more visible on U.S. campuses. However, many study abroad programs have not evolved to move beyond the binary in supporting their unique needs. Presenters will share effective practices and considerations in supporting LGBTQIA+ students through a holistic view of the study abroad process: from outreach to pre-departure advising and on-site support. This interactive session will explore tools to examine program inclusivity, as well as strategies in training faculty/staff.

**Chair:** Chin Yi Chen, Global Education Oregon (GEO)

**Co-Presenter:** Meg Montgomery, GEO GLOBAL EDUCATION ORGANIZATION

### **From the Consulate to the Border**

Room Torcello

**Presentation Description:** This session will provide an overview of the steps from visa acquisition through the admission of the student/exchange visitor to the United States. An overview of the visa application process will be complemented by an overview of the entry process. A representative from Consular Affairs and an officer from CBP stationed at SeaTac will join the panel.

**Chair:** Joshua N. Davis, Portland State University

**Co-Presenters:** Erin E. Robinson, Department of State, Bureau of Consular Affairs; Luca Furnare, U.S. Customs and Border Protection

### **Innovative Practices to Improve Front Desk Services**

Room Pavilion F

How can we best serve students the moment they walk into our international office? Providing students with friendly and efficient service starting with the first impression is integral to the student experience in our offices. I will explore our improvements in serving students, front desk student worker morale, and optimizing front desk workflow. I will trace our progression from past methods to current successful strategies. Then, I will lead discussion of key components that participants can use to plan improvements to their own front desk services.

**Chair:** Jennifer DuBois, Oregon State University Office of International Services

### **Intentional Intercultural Competence Building During Orientation: Icebreakers That Teach**

Room Pavilion E

**Presentation Description:** This session introduces a new, free digital tool for better orientations: the award-winning Intercultural Hub (GoAbroad Tech Innovation of 2019) and demonstrates how international educators can use it to build learning-by-design into (a) orientations for international students or study abroad students or (b) staff retreats and faculty development. This will be a mini-workshop using a train-the-trainer mode. Expect to walk away knowing more about good curriculum design for co-curricular learning and about cheap and effective ways to measure intercultural learning outcomes!

**Chair:** Katherine Yngve, Purdue University-Main Campus

**Co-Presenter:** Chris Cartwright, EdD, Self Employed

5:00 PM – 6:00 PM

### **ADVOCACY MIG/SIG**

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#### **(MIG/SIG) Advocacy Interest Group**

Room Torcello

This is a discussion group. We will introduce the concepts and empower participants to envision their own roles as leaders and advocates, regardless of their position level.

**Chair:** Kristen M. Kalbrener, MS, MA, CMM, University of Oregon

**Co-Presenter:** Rebecca Seibert, University of Portland

5:00 PM – 6:00 PM

### **RAINBOW INTEREST GROUP**

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#### **(MIG/SIG) Rainbow Interest Group**

Room Pavilion F

Rainbow MIG is a community for international educators of all sexual orientations and gender identities, a resource for professionals advising LGBTQIA+ students, and promoting a welcoming and safe environment within NAFSA. NAFSA's Member Interest Groups (MIGs) are a unique resource for NAFSA members and non-members. These 30+ groups, founded by members, value diversity and inclusion. Each MIG fosters information sharing and interest-specific resources. MIGs provide a personal and welcoming way to find your place at NAFSA and within the field of international education. Connect by country or region. Engage with similar special interests that are connected to a professional or personal identity. Share within like institutions.

**Chair:** Renee Infelise, North Seattle College

5:00 PM – 6:00 PM

### **SESSIONS**

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#### **Case Study Competition - Participants Only**

Room Pavilion E

**Presentation Description:** Participants and Mentors only! Teams of new to the field professionals are given a description of a situation in international education. The case will require incorporate various dimensions of international education and participants will be expected to generate solutions spanning knowledge communities Teams will share their recommendations with a panel of experts who will judge the presentations later in the conference. All are welcome to attend the final presentations. (See schedule for more details on final presentations.)

**Chair:** Kathy Gallentine, NAFSA Region I

5:00 PM – 6:00 PM

### **TECHNOLOGY INTEREST GROUP**

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#### **(MIG/SIG) Technology Interest Group**

Room Pavilion B

**Chair:** Colton Edward Sawyer Oliphant, International Studies Abroad (ISA)

6:15 PM – 8:15 PM

### **DINNER ON YOUR OWN**

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6:15 PM – 8:15 PM

### **TACOMA RESTAURANT MEET-UP**

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#### **(REST) Tacoma Restaurant Meet-Up**

Hotel Lobby

Tacoma has a thriving culinary scene, reflecting the city's diversity, passion for locally-sourced foods, and unique style. Join colleagues for a taste of the downtown Tacoma's unique eateries. Meet at 6:00 in the hotel lobby. JapanSIG Meet-Up will be at THEKOl at 6:15 tonight. It is not necessary to be in the Japan SIG to join for dinner. Click on Materials below to access a sign up sheet.

# Thursday, November 7, 2019

7:00 AM – 8:00 AM

## MORNING RUN

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### (RUN) Morning Run

Hotel Lobby

Get your blood pumping and some pre-session fresh air with a short 2-3 mile run/walk. Maps will be provided for a quick route around town.

7:30 AM – 8:30 AM

## LIGHT BREAKFAST SERVED

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### (BRK) Light Breakfast Served

Room Pavilion Rotunda

A light breakfast will be served in the exhibit hall

8:00 AM – 5:00 PM

## EXHIBITION HALL

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### (EXHB) Exhibition Hall

Room Pavilion C

8:00 AM – 5:00 PM

## MULTIPURPOSE ROOM

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8:30 AM – 9:45 AM

## SESSIONS

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### Catch a Lyft to Innovation Station (Don't Get Left Behind)

Room Pavilion B

**Presentation Description:** Technology's role in the world is changing both how we work and how students think. Learn some of the biggest trends in higher education and international education, discuss how technology is supporting (or driving) those trends, and explore the role we each play in navigating the new landscape. From online polling to design thinking for problem solving—pick up tools for your toolbox that will help you *lead* change in this new era.

**Chair:** Colton Edward Sawyer Oliphant, International Studies Abroad (ISA)

**Co-Presenter:** Kit Ward, Via TRM



## E-learning, Mentoring & Intercultural Competence Development in Short-Term Faculty-Led Contexts

Room Burano

### Presentation Description:

In this session we will look at how to better support leaders of short term study abroad so that deeper intercultural learning can occur. We will look at two interventions which provide a cultural general, mentor-facilitated approach to competency development & we will review student outcomes when these techniques are applied. We will suggest how to train faculty to attain these goals. Evidence from 307 students & 24 programs suggests that, under the right conditions, short-term faculty-led programs can create large gains in intercultural competence as measured by the IDI.

**Chair:** Katherine Yngve, Purdue University-Main Campus

**Co-Presenter:** Linda Stuart, MA, AFS Intercultural Programs, Inc.

## SEVP Update

Room Pavilion E

**Presentation Description:** SEVP Field Representatives will join Region I in person to give a presentation on SEVP updates and hot topics.

**Chair:** Brian Ridge, Washington State University

**Co-Presenter:** Joshua N. Davis, Portland State University

## Using Student Development Theory In ISS

Room Pavilion F

**Presentation Description:** Using student development theory in an international advising context helps practitioners view situations from multiple perspectives, build effective programs, and elevate their own professional development. This session will provide a review of historical student development theories, investigate important current theories, and facilitate the investigation of applying theory to practice.

**Chair:** Mabelle Allman, Terra Dotta

**Co-Presenter:** Kathy Gallentine, NAFSA Region I

9:45 AM – 10:00 AM

**SNACK BREAK**

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### **(BRK) Snack Break**

Room Pavilion Rotunda

Recess Snack Break- Snacks and sodas in the Pavilion Rotunda

10:00 AM – 11:15 AM

### **SESSIONS**

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#### **Don't-Pack-a-Pest for Academic Travelers Program**

Room Pavilion F

Can I bring it? Many international and study abroad students don't know that agricultural items that may harbor pests are prohibited in the US. The "Don't Pack a Pest for Academic Travelers" Program is building a national network of college and university International Programs, faculty, students, and federal partners to research and develop accessible information based on student needs. Participants will gain leadership and research skills to develop innovative outreach programs aimed at helping international and domestic students know what to pack, how to declare, and ensure a stress-free experience at the port of entry.

**Chair:** Christina M. Luther, M.A., Portland State University International Affairs

**Co-Presenters:** Rachael Weber, M.A., Oregon State University; Samuel Chan, DR, Oregon State University; Nicole Brooks; Daniel Arisa; Helena Pratama

#### **Grey Areas: Case Studies in International Admissions**

Room Burano

**Presentation Description:** This session will focus on perennial grey areas that frequently arise for admissions evaluators, including topics such as waiving English proficiency, ambiguous institutional recognition, and strategies on what to do when it truly is impossible to get official documents. It is not intended to provide The One True Answer to any of these issues, but rather will provide a forum for evaluators to use case studies to discuss philosophies and approaches to these questions in order to critique and perhaps revise their institutional policies.

**Chair:** Mike Turay, The Graduate School, Portland State University

#### **Managing your Exchange Visitor Program: A Guide for Responsible Officers**

Room Pavilion B

**Presentation Description:** Responsible Officers of Exchange Visitor Programs have many responsibilities to keep their programs compliant with regulations, operating smoothly on a day-to-day basis, and be successful exchange programs. This session will focus on a variety of topics such as annual reports, re-designation, ARO training and support, SEVIS program data, and establishing program policies and

practices. AROs are welcome too!

**Chair:** David Brandt, Portland State University

**Co-Presenters:** Maria Cardieri, MBA in Business, Washington State University International Programs;  
Diem O'Rourke, Bellevue College International Education and Global Initiatives

### **The Greatest Hits of Faculty-Led**

Room Torcello

#### **Presentation Description:**

In a session designed to inspire, two study abroad professionals with decades of combined experience each share five of the most innovative faculty-led programs they have been involved in. This "Top 10" list of programs have all been built and delivered in collaboration with university partners across a variety of disciplines spanning the globe. The hope of this session is to enable audience members to think outside of the box and beyond the traditional models of faculty-led. The session concludes with a collaborative and competitive group project where you are now the program designer.

**Chair:** Colton Edward Sawyer Oliphant, International Studies Abroad (ISA)

**Co-Presenter:** Russ J. Alexander, The Education Abroad Network

### **Yes We Can! ... Switch Student Orientations to Hybrid/Online Format**

Room Pavilion E

**Presentation Description:** Cascadia College International Programs will share their experience switching from an entirely in-person new student orientation to a hybrid (partially online) model using the learning management platform, Canvas, and other on-line tools. Learn about the benefits and difficulties of converting parts of your orientation to an online delivery system and get detailed information to help you create a hybrid/online international student orientation at your own campus!

**Chair:** Heather Mueller, Cascadia College

**Co-Presenter:** Lisa Jacobson, M.Ed., Cascadia College

11:30 AM – 1:30 PM

**LUNCH ON YOUR OWN**

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**(LNC) Lunch on Your Own**

Room Pavilion Rotunda

Lunch on your own, see the Local Arrangements Table by registration for local options.

12:15 PM – 5:50 PM

### One on One Meetings with DOS

Sign up to meet with and ask questions to Department of State. Sign up here

<https://docs.google.com/spreadsheets/d/1qA2MLSn397rB8wmuYAoSE9G86abXvplonfrXLQQb31k/edit?usp=sharing> Meet at the registration desk

**Chair:** David Brandt, Portland State University

1:45 PM – 3:00 PM

### SESSIONS

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#### Beyond “Awesome”: Helping Students Articulate Their Study Abroad Experience

Room Pavilion B

##### **Presentation Description:**

“How was your time in Italy?” “It was awesome!”

Students who have freshly returned from abroad with their respective points of view often have a difficult time articulating what they have just experienced. This session helps us (Education Abroad Professionals) to guide students in transforming statements like, “It was awesome!” to something more descriptive and illustrative. These skills will serve students well in both their personal and budding professional lives. We all know it was awesome, now you can help them to say why it was awesome and how that is relevant.

**Chair:** Heather Sikora, WorldStrides

**Co-Presenters:** Colton Edward Sawyer Oliphant, International Studies Abroad (ISA); Justin Chin, Eastern Oregon University

#### Case Studies in International & Sponsored Student Advising

Room Torcello

This session explores best practices in advising international sponsored students. Participants are presented with cases in which immigration regulations and sponsor expectations coincide and/or conflict. Participants work collaboratively to propose resolutions to each case while presenters share experiences in advising this student population.

**Chair:** Caroline Emery, Oregon State University Office of International Services

**Co-Presenters:** Sandra M. Richter, MBA, Oregon State University Office of International Services; Abdul K. Azizi, Idaho State University

### Challenges for Financial Aid and Study Abroad

Room Burano

**Presentation Description:**

Through roundtable discussions the complex issues related to using financial aid for study abroad will be highlighted. Topics can vary, but may include: cost, outreach initiatives, and institutional aid hurdles. FSA Handbook on regulation interpretation will be discussed. Recommended that participants have some knowledge of financial aid.

**Chair:** Krista Mantello, Western Washington University

**Co-Presenter:** Molly Paterson, Western Washington University

### Maximize International Recruitment through U.S. Departments of Commerce and State

Room Pavilion F

**Presentation Description:** This session will present how the U.S. Department of Commerce and U.S. Department of State EducationUSA can help U.S. educational institutions recruit students worldwide as well as assist to identify high potential markets for international student recruitment. Speakers will brief on these agencies' numerous programs, on-going collaboration and various updates. These updates include U.S. Department of Commerce's International Education Initiative and the U.S. Department of State's Initiative to Support Greater American College and University International Recruitment.

**Chair:** Jim Paul, U.S. Department of Commerce

### The Student Intern Category: What You Need to Know

Room Pavilion E

**Presentation Description:** The Student Intern category offers opportunities for undergraduate level research and experiential learning, but it comes with some extra responsibilities for the program sponsor. This session will provide an overview of the Student Intern category, including regulatory requirements, program policy issues, managing training plans and evaluations, and a discussion of program best practices.

**Chair:** Maria Cardieri, MBA in Business, Washington State University International Programs

**Co-Presenter:** David Brandt, Portland State University

3:00 PM – 3:30 PM

## REFRESHMENT BREAK

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### (BRK) Refreshment Break

Room Pavilion C

Refreshment Break- Enjoy Coffee/tea and something sweet in Pavilion Hall

3:30 PM – 4:45 PM

## SESSIONS

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### Education Abroad Visas: Critical Updates for Study Abroad Advisers

Room Pavilion E

**Presentation Description:** This session provides study abroad advisers with updates on student visa procedures for France, Italy, Spain, the United Kingdom, and other countries. NAFSA Consular Affairs Liaison (CAL) Subcommittee members will lead discussions for each of the country groups.

**Chair:** Laura Caferro, LewerMark

### Financial Planning for Your Future

Room Pavilion F

**Presentation Description:** Whether we hold one career-long position or multiple positions, we all hope to have a successful post-career stage. The planning, with its multitude of variables, can be confusing and intimidating. Using ourselves as examples, a financial planner will help us to decipher the terminology and considerations about which those of us in international education should be informed as we plan for our futures.

**Chair:** Kerry Geffert, Terra Dotta

### Nonresident Tax – I don't even do my own taxes!

Room Torcello

#### **Presentation Description:**

The objective of the session is to inform the audience of the basic tax information and rules for international students and scholars in the US.

**Chair:** Enda Kelleher, BBLs. MSC (MP), Sprintax

**Co-Presenter:** Katelyn Eisenhooth, Pacific University

### Supporting F-1 Students During OPT

Room Pavilion B

**Presentation Description:** A panel discussion on the topic of International Student Services in support of F-1 students engaging in OPT and STEM OPT. The panel will include a summary of best practices and initiatives from diverse institutions. Group discussion questions will be distributed and attendees are encouraged to participate in sharing challenges and successes in supporting F-1 students during OPT and STEM OPT.

**Chair:** Keavy Schriver, University of Washington -Seattle Campus

4:45 PM – 6:30 PM

### GALA AUCTION

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#### (GALA) Gala Auction

Room Pavilion D

The Gala Auction will be a silent auction of donated items from participants from each state/province in Region I. Come to view/bid on auction items, network, listen to music, dance and enjoy appetizers and drinks.

6:30 PM – 7:30 PM

### INTENSIVE ENGLISH PROGRAMS INTEREST GROUP

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#### (MIG/SIG) Intensive English Programs Interest Group

Room Pavilion F

This discussion-based interest group will focus on current hot-button issues specifically related to Intensive English Programs and other student groups who are not matriculated into the university. These issues could include reduced student enrollment, stacked level classes, and/or visa difficulties, for example, but the conversation will largely be driven by topics the group wishes to discuss.

**Chair:** Karissa Ringel, Western Washington University - Extended Ed

6:30 PM – 7:30 PM

**M-1 SCHOOLS/FLIGHT SCHOOL INTEREST GROUP**

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**(MIG/SIG) M-1 Schools/Flight School Interest Group**

Room Pavilion E

Networking / Touching Base with fellow flight school DSO's.

**Chair:** Fraya Saquina, Hillsboro Aero Academy

6:30 PM – 7:30 PM

**SPONSORED PROGRAM INTEREST GROUP**

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**(MIG/SIG) Sponsored Program Interest Group**

Room Pavilion B

The aim of this information meeting is to engage in conversation and exchange of ideas as they relate to challenges and best practices in recruiting and supporting international sponsored students.

**Chair:** Caroline Emery, Oregon State University Office of International Services

6:45 PM – 9:15 PM

**DINNER ON YOUR OWN**

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**(DIN) Dinner on Your Own**

Dinner on your own. See the registration desk for a list of local options featuring Tacoma's thriving culinary scene.

## **Friday, November 8, 2019**

7:00 AM – 8:00 AM

**BREAKFAST**



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**(BRK) Light Breakfast Served**

Room Pavilion Rotunda

Light breakfast will be served in the Pavilion Rotunda.

8:00 AM – 12:00 PM

**EXHIBITION HALL**

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**(EXHB) Exhibition Hall**

Room Pavilion C

8:00 AM – 5:00 PM

**MULTIPURPOSE ROOM**

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**(MUL) Multipurpose Room**

Room Cavallino

Need a quiet space for prayer, meetings or a lactation space? Come to the Registration Desk to check out a key to use this room for up to 1 hour at a time

8:00 AM – 12:30 PM

**REGISTRATION**

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**(REG) Registration**

Room Pavilion Rotunda

Visit the registration table to check in, ask questions and collect your registration packet and name tag. Conference lanyards sponsored by Global Education Oregon. Check out the hotel gift shop for wonderful pieces created by 100% local artists and receive a 10% discount. Discount cards are located at the registration desk.

8:00 AM – 9:15 AM

## SESSIONS

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### Case Study Competition Final Presentations

Room Pavilion E

Teams of new to the field professionals have been given a description of a situation in international education earlier in the conference. They have only had the duration of the conference thus far to examine the case, and its various dimensions within international education. Teams are expected to generate solutions spanning knowledge communities. It is at THIS final presentation that the teams will share their recommendations with a panel of experts who will judge the presentations. Each presentation will be approximately 15 minutes long including Q&A by the judging panel. All are welcome to attend the final presentations.

**Chair:** Kathy Gallentine, NAFSA Region I

### On- and off-campus global learning at an urban-serving university

Room Pavilion B

#### **Presentation Description:**

UW Tacoma is an urban-serving university that serves approx. 5,300 students. In an effort to broaden access to global learning, we are developing innovative global learning opportunities for our students. We will discuss our Collaborative Online International Learning program, cultural humility trainings, inclusive study abroad outreach and advising practices, and our Global Ambassadors Program. A guided exercise and group discussion will follow to develop opportunities that best fit your students' needs.

**Chair:** Courtney Kroll, University of Washington-Tacoma Campus

**Co-Presenter:** Cindy Schaarschmidt, University of Washington-Tacoma

### Shape Your Tomorrow: Volunteer with NAFSA Today

Room Torcello

Come learn about all of the amazing volunteer opportunities NAFSA has to offer. We won't disappoint!

**Chair:** Elizabeth Brin, British Columbia Council for International Education

**Co-Presenter:** Bonnie Bissonette, EdD, University of Maryland, Baltimore

### Teamwork 103: Culture and Teamwork

Room Burano

#### **Presentation Description:**

Many of us work as part of a team with members from a variety of cultural backgrounds. And while we all enjoy this diversity at work, it is quite possible that these differences could cause friction and misunderstandings between team members. In this session, we will examine Hofstede's Cultural Dimensions Theory and consider its implications for team performance. Through discussion and activities, participants will be able to return to their offices with a better understanding of how culture impacts team performance and help guide their team to peak potential.

**Chair:** Brian Ridge, Washington State University

**Co-Presenters:** Machel Allman, Terra Dotta; Nitivia Jones, Washington State University International Programs

### The Slow Demise of Change of Status

Room Pavilion F

**Presentation Description:** Change of status historically has been a convenient, relatively easy vehicle to move from one immigration status to another without the hassle of obtaining a new visa. No longer. The 90 day rule, bridge applications, long processing times and other disincentives have made the process very cumbersome and prompted advisers to wonder: COS or travel? This session will guide you through the morass.

**Chair:** David A. M. Ware, JD, Ware | Immigration

**Co-Presenters:** Rachael Weber, M.A., Oregon State University; Jennifer Wascher, M.Ed., University of Washington-Seattle

8:00 AM – 5:00 PM

#### WI-FI ACCESS

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#### (WIFI) Wi-Fi Access

Staying at the hotel? Please utilize your room wifi. Just here for the day? Wifi password: 2019

9:30 AM – 10:45 AM

#### SESSIONS

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#### Blending Alumni and Student Support in Fellowships and Education Abroad

Room Pavilion F

**Presentation Description:** This session will discuss the dual objectives of creating opportunities that provide a valuable professional development opportunity for alumni and an important resource for current students, especially for students who have traditionally been underrepresented in education abroad and competitive fellowships. We will share perspectives from the alumni coordinator of the Critical Language Scholarship program and a study abroad and fellowships professional at an urban-serving university.

**Chair:** Liz Sinclair, MA, Critical Language Scholarship Program

**Co-Presenter:** Cindy Schaarschmidt, University of Washington-Tacoma

### Engaging with prospective international students on a tight recruitment budget

Room Pavilion E

**Presentation Description:** Reaching out and engaging with prospective international students effectively with a limited budget has become a big challenge for international offices. In this session, we will talk about utilizing low-cost recruitment strategies such as online marketing, social media marketing to increase student enrollment. Cases from the University of Washington Communication Leadership Program and the University of Washington Tacoma will be shared to illustrate what works and what doesn't work in the international recruitment practice.

**Chair:** Liyao Zhao, University of Washington -Seattle Campus

**Co-Presenters:** Amber R. Hallberg, University of Washington-Tacoma; Navia Winderling, University of Washington-Tacoma Campus

### NAFSA Leadership Team 101

Room Torcello

Interested in learning about the NAFSA Leadership team? Come to this session to better understand leadership positions, how the team works together to promote international education and plan regional conferences.

**Chair:** Sarah Reed, M.S., Oregon State University

**Co-Presenters:** Michelle Walters, M.A., AIFS Study Abroad (American Institute for Study Abroad); Elizabeth Brin, British Columbia Council for International Education

### Research and Best Practices for Improving ISSS

Room Pavilion B

**Presentation Description:** International student experiences on U.S. campuses are critically important, both for the success of current students and for future recruitment. This session showcases evidence-based tools to ensure the effective delivery of international student support services derived from original WES research. Presenters will highlight case examples from their practice to back up research findings and share

additional insights.

**Chair:** Mara Ohorodnik, World Education Services

**Co-Presenters:** Mabelle Allman, Terra Dotta; Dana Brolley, University of Idaho

11:00 AM – 12:15 PM

## SESSIONS

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### Build Your Professional Network and International Education Competencies

Room Pavilion F

**Presentation Description:** Explore the NAFSA International Education Professional Competencies. Participants will develop a small learning plan for career development. Through round table discussions and self reflection participants will determine a career advancement goal and share resources with similar institutions. Participants will also learn about the NAFSA Academy from current members.

**Chair:** Melissa Padron, Clackamas Community College

**Co-Presenters:** Kristen M. Kalbrener, MS, MA, CMM, University of Oregon; Amber R. Hallberg, University of Washington-Tacoma; Ami Tain, Boise State University Center for Global Education

### How to Train Your Spreadsheet: It's Easier Than You Think

Room Torcello

**Presentation Description:**

Traditionally, spreadsheets are used for analysis or basic data tracking---but they can be used very differently. Learn simple but clever uses for the humble spreadsheet that allow you to spend less time chasing information and more time using it.

Topics will include real-life examples, including:

- Weekly virtual check-ins with at-risk students
- A four-year academic planner & GPA calculator
- A master table of contents to track hundreds of key documents and links

and much more

Learn how to custom-build spreadsheets to meet any information needs you have; no prior knowledge necessary.

**Chair:** Paco Hadley, Chemeketa Community College

### **Important Allies for Increasing Education Abroad Participation**

Room Pavillion E

**Presentation Description:** We've all read that about 70% of entering students indicate an interest in studying abroad, but only 10% participate. Parents and families can be instrumental in our efforts to promote education abroad long before the student begins the investigatory process. How can we better incorporate them into our promotional efforts in order to boost participation? How can technology be enlisted to support these efforts? We have programs and ideas to share but bring your ideas along with your questions.

**Chair:** Kerry Geffert, Terra Dotta

**Co-Presenters:** Amy Swank, Gonzaga University; Richard O. Menard, Gonzaga University

### **You're Gonna Miss Me! Travel Advising for Students and Scholars**

Room Pavillion B

**Presentation Description:** Most likely to precipitate a crisis on campus? Someone stuck abroad. Trade wars, technology transfer, travel bans, countries in crisis, the 90 day rule, readjudication of work visa petitions, and multiple problems with change of status have made travel advising much more daunting. This session will give you the guideposts to avoid that call at midnight.

**Chair:** David A. M. Ware, JD, Ware | Immigration

**Co-Presenters:** Bradley C. Huggins, Office of International Education - Bellevue College; Sarah Reed, M.S., Oregon State University; Hudaidah Bhimdi, Murray Osorio PLLC

12:30 PM – 2:00 PM

**LUNCH ON YOUR OWN**

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### **(LNC) To Go Lunch**

Grab a boxed lunch to go at the end of the conference! These can be collected by the Registration desk

1:00 PM – 3:00 PM

### **SeaTac Port of Entry Tour**

Hotel Lobby

A tour of the Port of Entry at Seattle-Tacoma International Airport will be available for Region I Conference attendees on the final afternoon of the regional conference in Tacoma. The tour will begin at 1:00 at Seattle-Tacoma International Airport; attendees should plan to arrive at least 10 minutes prior to meet the group. Participants will need to arrange transportation from the Hotel Murano to SeaTac on their own. A strict limit of 10 participants is required by U.S. Customs & Border Protection; attendees will be accepted in the order that their registration information is received. All participants must bring valid government-issued ID to the tour, which will take approximately 2 hours.

**Chair:** Joshua N. Davis, Portland State University