



2019 NAFSA REGIONAL CONFERENCE CANCELLATION & REFUND POLICIES

Registration Refund & Cancellation Policy

Conference registration and/or workshop registration may be canceled with full refund less a \$30 processing fee, provided written notification is received any time up until four (4) weeks prior to the conference start date.

A 50% refund is available for conference registration and/or workshop registration provided written notification is received between four (4) weeks and two (2) weeks prior to the conference start date.

No refunds will be granted within two (2) weeks of the conference start date. In the case of emergency/extenuating circumstances, special requests may be considered on a case-by-case basis by the regional leadership team following the conference.

All fees for special events are non-refundable. Refund requests should be submitted in writing to registration customer service at the following addresses:

2019 Conference	Date	Location	Registration Customer Service
Region I	November 5-8	Tacoma, WA	region1@experient-inc.com
Region II	October 14-18	Cheyenne, WY	Region2@experient-inc.com
Region III	November 3-6	Addison, TX	Region3@experient-inc.com
Region VI	October 21-24	Fargo, ND	Region4@experient-inc.com
Region V	October 22-25	Milwaukee, WI	Region5@experient-inc.com
Region VI	October 27-29	Indianapolis, IN	Region6@experient-inc.com
Region VII	November 17-20	Orlando, FL	Region7@experient-inc.com
Region VIII	November 12-15	Baltimore, MD	Region8@experient-inc.com
Region X	October 28-30	Bolton Landing, NY	Region10@experient-inc.com
Region XI	October 29-31	Worcester, MA	Region11@experient-inc.com
Region XII	November 4-9	Pasadena, CA	Region12@experient-inc.com

Expo & Sponsorship Purchase Refund & Cancellation Policy

Exhibitor and sponsor purchases may be canceled with full refund less a \$30 processing fee, provided written notification is received any time up until six (6) weeks prior to the conference start date.

A 50% refund is available for conference registration and/or workshop registration provided written notification is received between six (6) weeks and four (4) weeks prior to the conference start date.

Allow one (1) complete billing cycle before refunds appear on your credit card statement.

Updated July 9, 2019

No refunds will be granted within four (4) weeks of the conference start date. In the case of emergency/extenuating circumstances, special requests may be considered on a case-by-case basis by the regional leadership team following the conference.

All fees for special events are non-refundable. Exhibitor refund requests should be submitted to: regions@nafsa.org

